

**Attachment 1**

**Statement of Qualifications**

## **DR. LEE L. SELWYN**

Dr. Lee L. Selwyn has been actively involved in the telecommunications field for more than twenty-five years, and is an internationally recognized authority on telecommunications regulation, economics and public policy. Dr. Selwyn founded the firm of Economics and Technology, Inc. in 1972, and has served as its President since that date. He received his Ph.D. degree from the Alfred P. Sloan School of Management at the Massachusetts Institute of Technology. He also holds a Master of Science degree in Industrial Management from MIT and a Bachelor of Arts degree with honors in Economics from Queens College of the City University of New York.

Dr. Selwyn has testified as an expert on rate design, service cost analysis, form of regulation, and other telecommunications policy issues in telecommunications regulatory proceedings before some forty state commissions, the Federal Communications Commission and the Canadian Radio-television and Telecommunications Commission, among others. He has appeared as a witness on behalf of commercial organizations, non-profit institutions, as well as local, state and federal government authorities responsible for telecommunications regulation and consumer advocacy.

He has served or is now serving as a consultant to numerous state utilities commissions including those in Arizona, Minnesota, Kansas, Kentucky, the District of Columbia, Connecticut, California, Delaware, Maine, Massachusetts, New Hampshire, Vermont, New Mexico, Wisconsin and Washington State, the Office of Telecommunications Policy (Executive Office of the President), the National Telecommunications and Information Administration, the Federal Communications Commission, the Canadian Radio-television and Telecommunications Commission, the United Kingdom Office of Telecommunications, and the Secretaria de Comunicaciones y Transportes of the Republic of Mexico. He has also served as an advisor on telecommunications regulatory matters to the International Communications Association and the Ad Hoc Telecommunications Users Committee, as well as to a number of major corporate telecommunications users, information services providers, paging and cellular carriers, and specialized access services carriers.

Dr. Selwyn has presented testimony as an invited witness before the U.S. House of Representatives Subcommittee on Telecommunications, Consumer Protection and Finance and before the U.S. Senate Judiciary Committee, on subjects dealing with restructuring and deregulation of portions of the telecommunications industry.

In 1970, he was awarded a Post-Doctoral Research Grant in Public Utility Economics under a program sponsored by the American Telephone and Telegraph Company, to conduct research on the economic effects of telephone rate structures upon the computer time sharing industry. This work was conducted at Harvard University's Program on Technology and Society,

Dr. Lee L. Selwyn (continued)

where he was appointed as a Research Associate. Dr. Selwyn was also a member of the faculty at the College of Business Administration at Boston University from 1968 until 1973, where he taught courses in economics, finance and management information systems

Dr Selwyn has published numerous papers and articles in professional and trade journals on the subject of telecommunications service regulation, cost methodology, rate design and pricing policy. These have included.

“Taxes, Corporate Financial Policy and Return to Investors”

*National Tax Journal*, Vol. XX, No 4, December 1967.

“Pricing Telephone Terminal Equipment Under Competition”

*Public Utilities Fortnightly*, December 8, 1977

“Deregulation, Competition, and Regulatory Responsibility in the Telecommunications Industry”

*Presented at the 1979 Rate Symposium on Problems of Regulated Industries - Sponsored by The American University, Foster Associates, Inc., Missouri Public Service Commission, University of Missouri-Columbia, Kansas City, MO, February 11 - 14, 1979*

“Sifting Out the Economic Costs of Terminal Equipment Services”

*Telephone Engineer and Management*, October 15, 1979

“Usage-Sensitive Pricing” (with G. F. Borton)

(a three part series)

*Telephony*, January 7, 28, February 11, 1980.

“Perspectives on Usage-Sensitive Pricing”

*Public Utilities Fortnightly*, May 7, 1981

“Diversification, Deregulation, and Increased Uncertainty in the Public Utility Industries”

*Comments Presented at the Thirteenth Annual Conference of the Institute of Public Utilities, Williamsburg, VA - December 14 - 16, 1981*

“Local Telephone Pricing: Is There a Better Way?, The Costs of LMS Exceed its Benefits - a Report on Recent U.S. Experience”

*Proceedings of a conference held at Montreal, Quebec - Sponsored by Canadian Radio-Television and Telecommunications Commission and The Centre for the Study of Regulated Industries, McGill University, May 2 - 4, 1984*

Dr. Lee L. Selwyn (continued)

"Long-Run Regulation of AT&T. A Key Element of A Competitive Telecommunications Policy"  
*Telematics*, August 1984

"Is Equal Access an Adequate Justification for Removing Restrictions on BOC Diversification?"  
*Presented at the Institute of Public Utilities Eighteenth Annual Conference*, Williamsburg, VA - December 8 - 10, 1986

"Market Power and Competition Under an Equal Access Environment"  
*Presented at the Sixteenth Annual Conference, "Impact of Deregulation and Market Forces on Public Utilities The Future Role of Regulation"*  
*Institute of Public Utilities, Michigan State University*, Williamsburg, VA - December 3 - 5, 1987

"Contestable Markets Theory vs. Fact"  
*Presented at the Conference on Current Issues in Telephone Regulations Dominance and Cost Allocation in Interexchange Markets - Center for Legal and Regulatory Studies Department of Management Science and Information Systems - Graduate School of Business, University of Texas at Austin*, October 5, 1987

"The Sources and Exercise of Market Power in the Market for Interexchange Telecommunications Services"  
*Presented at the Nineteenth Annual Conference - "Alternatives to Traditional Regulation. Options for Reform" - Institute of Public Utilities, Michigan State University*, Williamsburg, VA, December, 1987.

"Assessing Market Power and Competition in The Telecommunications Industry Toward an Empirical Foundation for Regulatory Reform"  
*Federal Communications Law Journal*, Vol 40 Num 2, April 1988.

"A Perspective on Price Caps as a Substitute for Traditional Revenue Requirements Regulation"  
*Presented at the Twentieth Annual Conference - "New Regulatory Concepts, Issues and Controversies" - Institute of Public Utilities, Michigan State University*, Williamsburg, VA, December, 1988.

"The Sustainability of Competition in Light of New Technologies" (with D. N. Townsend and P. D. Kravtin)  
*Presented at the Twentieth Annual Conference - Institute of Public Utilities Michigan State University*, Williamsburg, VA, December, 1988.

Dr. Lee L. Selwyn (continued)

“Adapting Telecom Regulation to Industry Change Promoting Development Without Compromising Ratepayer Protection” (with S. C. Lundquist)  
*IEEE Communications Magazine*, January, 1989

“The Role of Cost Based Pricing of Telecommunications Services in the Age of Technology and Competition”  
*Presented at National Regulatory Research Institute Conference*, Seattle, July 20, 1990.

“A Public Good/Private Good Framework for Identifying POTS Objectives for the Public Switched Network” (with Patricia D. Kravtin and Paul S. Keller)  
Columbus, Ohio *National Regulatory Research Institute*, September 1991

“Telecommunications Regulation and Infrastructure Development: Alternative Models for the Public/Private Partnership”  
*Prepared for the Economic Symposium of the International Telecommunications Union Europe Telecom '92 Conference*, Budapest, Hungary, October 15, 1992

“Efficient Infrastructure Development and the Local Telephone Company's Role in Competitive Industry Environment” *Presented at the Twenty-Fourth Annual Conference, Institute of Public Utilities, Graduate School of Business, Michigan State University*, “Shifting Boundaries between Regulation and Competition in Telecommunications and Energy”, Williamsburg, VA, December 1992

“Measurement of Telecommunications Productivity: Methods, Applications and Limitations” (with Françoise M. Clottes)  
*Presented at Organisation for Economic Cooperation and Development, Working Party on Telecommunication and Information Services Policies, '93 Conference “Defining Performance Indicators for Competitive Telecommunications Markets”*, Paris, France, February 8-9, 1993

“Telecommunications Investment and Economic Development: Achieving efficiency and balance among competing public policy and stakeholder interests”  
*Presented at the 105th Annual Convention and Regulatory Symposium, National Association of Regulatory Utility Commissioners*, New York, November 18, 1993

“The Potential for Competition in the Market for Local Telephone Services” (with David N. Townsend and Paul S. Keller)  
*Presented at the Organization for Economic Cooperation and Development Workshop on Telecommunication Infrastructure Competition*, December 6-7, 1993

"Market Failure in Open Telecommunications Networks. Defining the new natural monopoly," *Utilities Policy*, Vol. 4, No. 1, January 1994

*The Enduring Local Bottleneck Monopoly Power and the Local Exchange Carriers*, (with Susan M. Gately, et al) a report prepared by ETI and Hatfield Associates, Inc for AT&T, MCI and CompTel, February 1994

*Commercially Feasible Resale of Local Telecommunications Services An Essential Step in the Transition to Effective Local Competition*, (Susan M. Gately, et al) a report prepared by ETI for AT&T, July 1995.

"Efficient Public Investment in Telecommunications Infrastructure"  
*Land Economics*, Vol 71, No 3, August 1995

*Funding Universal Service Maximizing Penetration and Efficiency in a Competitive Local Service Environment*, Lee L. Selwyn with Susan M Baldwin, under the direction of Donald Shephard, A Time Warner Communications Policy White Paper, September 1995.

*Stranded Investment and the New Regulatory Bargain*, Lee L. Selwyn with Susan M Baldwin, under the direction of Donald Shephard, A Time Warner Communications Policy White Paper, September 1995

"Market Failure in Open Telecommunications Networks Defining the new natural monopoly," in *Networks, Infrastructure, and the New Task for Regulation*, by Werner Sichel and Donal L. Alexander, eds., University of Michigan Press, 1996

*Establishing Effective Local Exchange Competition A Recommended Approach Based Upon an Analysis of the United States Experience*, Lee L. Selwyn, paper prepared for the Canadian Cable Television Association and filed as evidence in Telecom Public Notice CRTC 95-96, Local Interconnection and Network Component, January 26, 1996.

*The Cost of Universal Service, A Critical Assessment of the Benchmark Cost Model*, Susan M Baldwin with Lee L Selwyn, a report prepared by Economics and Technology, Inc on behalf of the National Cable Television Association and submitted with Comments in FCC Docket No. CC-96-45, April 1996.

*Economic Considerations in the Evaluation of Alternative Digital Television Proposals*, Lee L Selwyn (as Economic Consultant), paper prepared for the Computer Industry Coalition on Advanced Television Service, filed with comments in FCC MM Docket No 87-268, In the Matter of Advanced

Dr Lee L Selwyn (continued)

Television Systems and Their Impact Upon the Existing Television Broadcast Service, July 11, 1996

*Assessing Incumbent LEC Claims to Special Revenue Recovery Mechanisms: Revenue opportunities, market assessments, and further empirical analysis of the "Gap" between embedded and forward-looking costs*, Patricia D. Kravtin and Lee L Selwyn, In the Matter of Access Charge Reform, in CC Docket No 96-262, January 29, 1997

*The Use of Forward-Looking Economic Cost Proxy Models*, Susan M. Baldwin and Lee L Selwyn, Economics and Technology, Inc , February 1997

*The Effect of Internet Use On The Nation's Telephone Network*, Lee L Selwyn and Joseph W. Laszlo, a report prepared for the Internet Access Coalition, July 22, 1997

*Regulatory Treatment of ILEC Operations Support Systems Costs*, Lee L Selwyn, Economics and Technology, Inc., September 1997

*The "Connecticut Experience" with Telecommunications Competition A Case in Getting it Wrong*, Lee L. Selwyn, Helen E Golding and Susan M Gately, Economics and Technology, Inc , February 1998.

*Where Have All The Numbers Gone? Long-term Area Code Relief Policies and the Need for Short-term Reform*, prepared by Economics and Technology, Inc for the Ad Hoc Telecommunications Users Committee, International Communications Association, March 1998.

*Broken Promises A Review of Bell Atlantic-Pennsylvania's Performance Under Chapter 30*, Lee L. Selwyn, Sonia N Jorge and Patricia D. Kravtin, Economics and Technology, Inc , June 1998

*Building A Broadband America The Competitive Keys to the Future of the Internet*, Lee L Selwyn, Patricia D Kravtin and Scott A Coleman, a report prepared for the Competitive Broadband Coalition, May 1999

*Bringing Broadband to Rural America Investment and Innovation In the Wake of the Telecom Act*, Lee L Selwyn, Scott C Lundquist and Scott A Coleman, a report prepared for the Competitive Broadband Coalition, September 1999

Dr Selwyn has been an invited speaker at numerous seminars and conferences on telecommunications regulation and policy, including meetings and workshops sponsored by the National Telecommunications and Information Administration, the National Association of

Dr Lee L Selwyn (continued)

Regulatory Utility Commissioners, the U S General Services Administration, the Institute of Public Utilities at Michigan State University, the National Regulatory Research Institute at Ohio State University, the Harvard University Program on Information Resources Policy, the Columbia University Institute for Tele-Information, the International Communications Association, the Tele-Communications Association, the Western Conference of Public Service Commissioners, at the New England, Mid-America, Southern and Western regional PUC/PSC conferences, as well as at numerous conferences and workshops sponsored by individual regulatory agencies.



## **Attachment 2**

### **Statistical Analysis of CLEC Penetration Rates as a Function of BOC Long Distance Entry**

## Data Used in Regression Analyses

State	CLEC Residential Retail Market Share	Percent of CLEC Lines that are Facilities-based	CLEC Residential Facilities Based Market Share	ILEC in LD market 0=No 1=Yes
Alabama	0.48%	84.93%	0.07%	0
Alaska	0.00%	0.00%	0.00%	0
Arizona	5.79%	47.32%	3.05%	0
Arkansas	0.00%	0.00%	0.00%	1
California	4.26%	54.58%	1.94%	0
Colorado	9.71%	56.13%	4.26%	0
Connecticut	3.87%	51.27%	1.88%	1
Delaware	0.00%	0.00%	0.00%	0
District of Columbia	9.25%	36.59%	5.86%	0
Florida	2.80%	69.98%	0.84%	0
Georgia	7.62%	72.09%	2.13%	1
Hawaii	0.00%	0.00%	0.00%	1
Idaho	0.00%	0.00%	0.00%	0
Illinois	12.63%	65.17%	4.40%	0
Indiana	1.73%	63.27%	0.64%	0
Iowa	8.53%	82.16%	1.52%	0
Kansas	7.02%	83.00%	1.19%	1
Kentucky	0.00%	0.00%	0.00%	0
Louisiana	0.52%	76.91%	0.12%	1
Maine	0.00%	0.00%	0.00%	1
Maryland	1.59%	81.31%	0.00%	0
Massachusetts	10.59%	52.56%	5.02%	1
Michigan	10.21%	86.97%	1.33%	0
Minnesota	6.38%	79.61%	1.30%	0
Mississippi	2.25%	86.52%	0.30%	0
Missouri	3.84%	85.97%	0.54%	1
Montana	0.00%	0.00%	0.00%	0
Nebraska	10.67%	37.06%	6.72%	0
Nevada	0.00%	0.00%	0.00%	0
New Hampshire	7.67%	49.53%	3.87%	0
New Jersey	1.55%	78.50%	0.33%	1
New Mexico	0.00%	0.00%	0.00%	0
New York	22.48%	79.67%	4.57%	1
North Carolina	0.89%	76.91%	0.21%	0
North Dakota	0.00%	0.00%	0.00%	0
Ohio	1.30%	59.08%	0.53%	0
Oklahoma	4.28%	44.34%	2.38%	1
Oregon	2.95%	79.83%	0.59%	0
Pennsylvania	9.93%	56.85%	4.28%	1
Rhode Island	13.48%	43.07%	7.68%	1
South Carolina	1.52%	90.61%	0.14%	0
South Dakota	0.00%	0.00%	0.00%	0

Tennessee	1.44%	65.56%	0.49%	0
Texas	11.27%	80.87%	2.16%	1
Utah	8.52%	53.57%	3.96%	0
Vermont*	0.23%	36.76%	0.14%	1
Virginia	11.09%	62.16%	4.20%	0
Washington	5.00%	53.74%	2.31%	0
West Virginia	0.00%	0.00%	0.00%	0
Wisconsin	4.57%	86.16%	0.63%	0
Wyoming	0.00%	0.00%	0.00%	0

Source: FCC, Wireline competition Bureau, Industry Analysis and Technology Division, *Local Competition Report*, Rel. July 23, 2002, at Tables 6, 8, and 9. Averages are weighted by total residential lines. States designated by IATD with CLEC penetration levels too small to maintain firm confidentiality are included as 0%. Facilities-based percentage is for total CLEC lines, however, since CLECs more commonly serve residential lines via UNE or resale arrangements, the CLEC facilities-based residential share figures likely overstate actual CLEC facilities-based residential shares. Data for Vermont is taken from Application by Verizon New England, Inc., et al., for Authorization To Provide In-Region, InterLata Services in Vermont, WC Docket No. 02-7, Verizon Brief, filed January 17, 2002, at 7.

## SUMMARY OUTPUT

## CLEC Residential Retail Market Share

## Regression Statistics

Multiple R 0.217363761  
 R Square 0.047247005  
 Adjusted R Square 0.027803066  
 Standard Error 0.048736654  
 Observations 51

## ANOVA

	df	SS	MS	F	Significance F
Regression	1	0.00577167	0.00577167	2.429909152	0.12547584
Residual	49	0.116387812	0.002375261		
Total	50	0.122159482			

	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%	Lower 95.0%	Upper 95.0%
Intercept	0.037495933	0.008237998	4.551583041	3.53081E-05	0.020941066	0.0540508	0.020941066	0.054051
ILEC in LD market	0.022926714	0.014707769	1.558816587	0.12547584	-0.006629636	0.052483063	-0.006629636	0.052483

## SUMMARY OUTPUT

## Percent of CLEC Lines that are Facilities-based

## Regression Statistics

Multiple R 0.094474025  
 R Square 0.008925341  
 Adjusted R Square -0.011300672  
 Standard Error 0.331880266  
 Observations 51

## ANOVA

	df	SS	MS	F	Significance F
Regression	1	0.048604603	0.048605	0.441280302	0.509619221
Residual	49	5.397081023	0.110145		
Total	50	5.445685626			

	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%	Lower 95.0%	Upper 95.0%
Intercept	0.459637819	0.056098004	8.193479	9.68282E-11	0.346904728	0.57237091	0.346904728	0.57237091
ILEC in LD market	0.066531877	0.10015497	0.664289	0.509619221	-0.134736948	0.267800702	-0.134736948	0.267800702

## SUMMARY OUTPUT

## CLEC Residential Facilities Based Market Share

## Regression Statistics

Multiple R	0.143953051
R Square	0.020722481
Adjusted R Square	0.000737225
Standard Error	0.020244091
Observations	51

## ANOVA

	df	SS	MS	F	Significance F
Regression	1	0.000425	0.000425	1.036888	0.313548
Residual	49	0.020081	0.00041		
Total	50	0.020506			

	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%	Lower 95.0%	Upper 95.0%
Intercept	0.014048762	0.003422	4.105573	0.000152	0.007172	0.020925	0.007172	0.020925275
ILEC in LD market	0.006220931	0.006109	1.018277	0.313548	-0.006056	0.018498	-0.006056	0.018497962

### **Attachment 3**

## **SBC's Website Provides No Information About or Links To its Out-of-Region CLEC Services**



Stock Price 26.10 -0.11

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- [SBC READY TO ASSIST](#) SBC Communications Inc. is prepared to accommodate new customers looking for dependable, reliable voice and data services during the current uncertainty in the telecommunications industry
- [SBC/Yahoo! Dial](#) SBC and Yahoo! Launch National Co-Branded Dial Service
- [SBC/Cingular](#) Discounted packages featuring SBC services and Cingular wireless
- [Broadband Watch](#) The second annual *Business Broadband Watch* study of SBC's small business customers

Headlines

SBC Communications Reports Second-Quarter Earnings of \$0.55 Per Diluted Share, \$0.61 Per Diluted Share Before Special Items

SBC Calls Unbundling Rules and UNE-Platform "Devastating"

Sterling Commerce Introduces Electronic Commerce Outsourcing Services

New Sterling Commerce Modular Product Strategy Delivers Advanced Integration Capabilities for Gentran Customers

Products



Internet



Long Distance



Voice Communications



e-Business

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Through SBC subsidiaries' trusted brands — [SBC Southwestern Bell](#), [SBC Ameritech](#), [SBC Pacific Bell](#), [SBC Nevada Bell](#), [SBC SNET](#), and [Sterling Commerce](#) — and world-class network, SBC companies provide a full range of voice, data, networking and e-business services to address the specific needs of individual businesses and consumers. SBC is America's leading provider of high-speed DSL Internet access service, and one of the nation's leading Internet Service Providers (ISPs).

SBC companies currently have nearly 60 million access lines nationwide. SBC also has a 60 percent equity interest in [Cingular Wireless](#), its joint venture with BellSouth, which serves more than 22 million wireless customers.

SBC services include

- local and long-distance
- high-speed Internet access and data transport
- network integration
- software and process integration
- Web site and application hosting
- business to business commerce solutions
- messaging
- directory advertising and publishing

To find out more about our products and services, you may either search by [geographic location](#) or by [brand](#).

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## Products/Services

### ☐ Brand and Markets

SBC Communications Inc. serves 20 of the largest U.S. markets and has telecommunications investments in 28 countries. Under the [SBC Southwestern Bell](#), [SBC Ameritech](#), [SBC Pacific Bell](#), [SBC Nevada Bell](#), [SBC SNET](#), [Sterling Commerce](#), and [Prodigy](#) brands, SBC provides a full range of voice, data, networking and e-business services. SBC also has a 60 percent equity interest in [Cingular Wireless](#), its joint venture with BellSouth, which serves more than 21 million wireless customers.

In the 2001 J D Power national customer satisfaction survey of local telephone customers, SBC SNET ranked No. 2 for residential local service in 2001. In addition, SBC Southwestern Bell ranked No. 2 and SBC SNET ranked No. 3 for residential long-distance service.

To find out more about our products and services, search by geographic location or by brand.

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#### Brand

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#### Location

[South Central United States](#)[Upper Midwest](#)[California](#)[Nevada](#)[Connecticut](#)

### SBC Southwestern Bell

In the South Central United States, SBC provides telecommunications services under the SBC Southwestern Bell brand to millions of business and residential customers throughout Texas, Missouri, Oklahoma, Arkansas and Kansas. Products and services provided in our five-state territory include local and long distance service, data communications and e-business services, DSL Internet and dial-up Internet access, and advertising and directory services.

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### SBC Ameritech

In the Upper Midwest, SBC provides a wide array of communications services to customers in Illinois, Indiana, Michigan, Ohio, and Wisconsin under the SBC Ameritech brand. Products and services include local telephone and data services, directories and DSL and dial-up Internet access.

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### **SBC Pacific Bell**

For more than 100 years, SBC Pacific Bell has provided telecommunications services, today totaling more than 17 million access lines. Our product portfolio includes data communications and e-business services, DSL and dial-up Internet access, and directory services.

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### **SBC Nevada Bell**

Our SBC Nevada Bell brand serves roughly 30 percent of the access lines in the state of Nevada, including the Reno/Sparks metropolitan area and widespread rural territories. With 100 percent digital switching for our more than 350,000 access lines, SBC Nevada Bell provides residential and business customers with one of the nation's most advanced public networks.

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### **SBC SNET**

SBC SNET is a leading information and communications provider in Connecticut, offering a full range of wireline products including local and long-distance wireline service, data communications and e-business services, dial-up and DSL Internet access and directory services.

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### **Sterling Commerce**

Sterling Commerce, a wholly owned subsidiary of SBC, is a worldwide leader in business-to-business integration -- providing a wide range of integration software, business enabling and online services. With more than 25 years of experience in a range of industries, Sterling Commerce offers expertise, as well as the breadth of integration software and services required, to facilitate, manage and support the electronic exchange of information within a business, as well as with its diverse community.

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### **Cingular**

Cingular Wireless is a joint venture between the wireless divisions of SBC and BellSouth. SBC has a 60 percent equity interest in Cingular Wireless, which serves more than 21 million wireless customers.

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### **Prodigy**

Prodigy Communications, a subsidiary of SBC Communications, offers a reliable, high-quality dial-up network that covers more than 850 locations in all 50 states with local call access from 90 percent of the country.

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## Products/Services

### ☐ Voice Communications

SBC offers Voice Communications in the states listed below. Select residential or business, and your state, to view the phone service features available in your area:

#### ☐ Residential - select your state

Arkansas  
California  
Connecticut  
Illinois  
Indiana  
Kansas  
Michigan  
Missouri  
Nevada  
Ohio  
Oklahoma  
Texas  
Wisconsin

#### ☐ Business - select your state

Arkansas  
California  
Connecticut  
Illinois  
Indiana  
Kansas  
Michigan  
Missouri  
Nevada  
Ohio  
Oklahoma  
Texas  
Wisconsin

## **Attachment 4**

### **United States Postal Service "Mover's Guide" Identifying only BOCs as Local Telephone Service Providers**



# Mover's Guide

May-August 2001  
Pub. 75 Vol. 22

*Keep this  
guide and  
use it  
throughout  
your move!*

*It's full of  
helpful tips,  
facts, phone  
numbers and  
Web sites  
for all types  
of moving  
situations.*


*Make sure your  
mail moves  
with you—  
fill out the  
enclosed  
Address  
Notification  
Cards and  
send them  
today!*

Printed at no expense to the  
U.S. Postal Service or its customers


## Helpful Tips for an Easier Move

### Valuable strategies for moving your stuff, your kids, your pets and yourself to your new home

**Do your homework** Before you hire a moving company, the United States Department of Transportation recommends the following

- 
- Get written estimates from at least three companies. Ask about the conditions of each estimate (for example, whether the final cost is guaranteed not to exceed the estimate by a certain amount).
  - Ask for each company's motor carrier number and call USDOT at 202-358-7000 to verify that they are properly registered and insured.
  - Ask your moving company for a copy of *Your Mover's Rights and Responsibilities*.
  - Visit the USDOT Web site: [www.fmcsa.dot.gov/factsfigs/moving.htm](http://www.fmcsa.dot.gov/factsfigs/moving.htm)  
② United States Department of Transportation

#### On moving day


- 
- Accompany the driver as he or she inspects your items and fills out your inventory. Make sure everything is on the truck before signing any releases.
  - At your new home, compare the condition of your goods against the inventory and check for any missing items.

#### Involve your kids

- Have your children pack and label a few boxes of their own, so they know their favorite stuff won't be left behind.
- Help your children learn about their new town. Visit your local library or bookstore to find books about the area you're moving to.


**How can you make moving fun for kids?**  
Go to [www.usps.com/moversnet](http://www.usps.com/moversnet) for ideas

#### Take care of your pet

- 
- Pack a "pet moving kit" with food, medications, medical records and your vet's phone number.
  - Be sure your cat or dog is wearing an ID tag, in case he or she gets loose.
  - If you're traveling a long distance, check ahead to see that your flights, accommodations and so on are pet friendly.

Get tips on moving dogs, fish, even snakes at [www.usps.com/moversnet](http://www.usps.com/moversnet)

**How to stay connected when you move** If possible, call your new local phone company a month before you move and ask for your new number. Here are some local phone service options.\*

- 
- For moves to AL, FL, GA, KY, LA, MS, NC, SC and TN. Call BellSouth at 1-877-340-7576.
  - For moves to AZ, CO, IA, ID, MN, MT, ND, NE, NM, OR, SD, UT, WA and WY. Call directory assistance for the Qwest office in your new area.
  - For moves to DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT and WV. Call directory assistance for the Verizon office in your new area.
  - For moves to other states, call directory assistance for the phone numbers of local phone companies in your new area. Remember to check on local cellular companies, too.

\* Service providers may be different in some areas.

#### How to stay connected with long distance when you move

- Once you know your new phone number, the next step is choosing a long distance carrier. Your local phone company will not transfer your present long distance savings plan and other services (like calling cards) automatically.
- You'll need to call the different carriers yourself to ensure the best rates, calling and savings plans, and uninterrupted service. This is a good opportunity to find out which carriers offer the best rates for your new location and long-distance needs.
- If you switch long-distance carriers, you may be charged a small, one-time fee—so be sure to ask your new carrier if they'll reimburse you or credit your new account.

Simplify your life with AT&T Online Billing for your Long Distance Service and get a \$25 gift certificate good at The Home Depot®. Not an AT&T customer yet? Switch to AT&T Residential Long Distance Service and get AT&T Online Billing at the same time when you visit [www.att.com/newhome3](http://www.att.com/newhome3)

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## **Attachment 5**

### **SBC Rejects Long Distance Service Orders Placed by Consumers who are not also SBC Local Service Customers**





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SBC is...



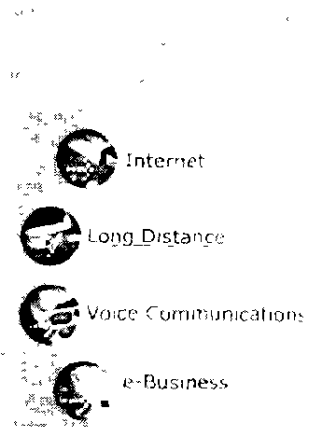
In Depth

- [Network + Interop](#) SBC announces new class of managed IP VPN and enhanced Web hosting services through its extended national data network
- [Broadband Watch](#) The second annual *Business Broadband Watch* study of SBC's small business customers
- [SBC Excelsior](#) A \$25 million initiative to create digital connections with America's underserved
- [SBC /EchoStar](#) Alliance to offer bundled DSL, Internet, Digital Satellite Television

Stock Price

31.82 1.32

Products



[SBC Power Up Sweepstakes](#)

Headlines

[SBC Offers New Class of Managed IP Virtual Private Network Services](#)

[SBC E-services Delivers Enhanced Managed Hosting Services Portfolio](#)

[SBC Receives Presidential Award for Corporate Leadership](#)

[SBC Calls New Senate Broadband Bill a Positive Step](#)

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## Products/Services

### ☐ Long Distance

SBC offers long distance service in the states listed below. Select residential or business, and your state, to view the long distance features available in your area.

#### ☐ Residential - select your state

[Arkansas](#)  
[Kansas](#)  
[Missouri](#)  
[Oklahoma](#)  
[Texas](#)

#### ☐ Business - select your state

[Arkansas](#)  
[Kansas](#)  
[Missouri](#)  
[Oklahoma](#)  
[Texas](#)

[SBC Power Up  
Sweepstakes](#)

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Online Account Manager

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Business Products and Services

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Billing and Account

Employment

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SMARTpages™

White and Yellow Pages

Site Map

FAQs

Contact Us

Enter Sweepstakes

Also, sign up for news, tips and promotions.

Enter Email Address

GO



## Residential Products and Services

[Español](#)

### Texas

All Products and Services

Money Savers

Long Distance

Phone Service Enhancements

Improving Internet Access

Phone Equipment

Lines, Wiring and Jacks

MY PRODUCTS AND SERVICES

GET RECOMMENDATIONS

### Long Distance Calling Plans

Long Distance Domestic Calling Plans - [compare these plans](#)

[SBC Domestic Saver<sup>sm</sup>](#)

ORDER NOW

[SBC Domestic Saver Gold<sup>sm</sup>](#)

ORDER NOW

[SBC Long Distance](#)

ORDER NOW

[SBC Block of Time: 300 minutes](#)

ORDER NOW

[SBC Block of Time: 500 minutes](#)

ORDER NOW

[SBC 500 Block of Time Gold](#)

ORDER NOW

Long Distance International Calling Plans - [compare these plans](#)

[International Saver<sup>sm</sup>](#)

ORDER NOW

[International SuperSaver<sup>sm</sup>](#)

ORDER NOW

[SuperMexico 60<sup>sm</sup>](#)

CALL TO ORDER

[SuperMexico 180<sup>sm</sup>](#)

CALL TO ORDER

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Also, sign up for news, tips and promotions.

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GO

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## Residential Products and Services

[Español](#)

### Texas

All Products and Services

Money Savers

Long Distance

Phone Service Enhancements

Improving Internet Access

Phone Equipment

Lines, Wiring and Jacks

Long Distance Calling Plans SBC Block of Time 300 minutes

[CONTINUE SHOPPING](#)

[GET RECOMMENDATIONS](#)

### SBC Block of Time: 300 minutes

[ORDER NOW](#)

**Order SBC Block of Time: 300 minutes from SBC Long Distance and receive a coupon redeemable for a \$18.00 check. Offer available to \*new SBC Southwestern Bell Long Distance customers May 6, 2002 through August 4, 2002.**

Call from home to anyone, anytime, anywhere. 300 minutes of domestic, direct dialed calls for one low monthly rate.

[Features](#)

[Pricing](#)

[International Calling Plans](#)

[Service and Support](#)

[FAQs](#)

### Features

- Get up to 300 domestic minutes of direct dialed calls from home to anywhere in-state and/or out-of-state, anytime.
- Fixed charge each month makes it easy to budget.
- You'll have just one bill to pay each month for your local and long distance service.
- Please view our Long Distance International [Dialing Guide](#).

You will need [Adobe Acrobat Reader](#) to view the Long Distance International Dialing Guide

### Pricing

- \$18.00 per month.
- Excess minutes at a low flat rate of 6 cents each minute.

- Other charges apply when using a pay phone or operator assistance.
- Calling card calls are not included in 300 minute block of time.
- Other charges apply when using a payphone or operator assistance.
- Please view our complete summary of long distance [calling card per call charges](#).
- Please view our complete summary of [alternate billed services call charges](#).

### **International Calling Plans**

If you make International Calls, look here for information regarding our great [International Calling Plans](#).

### **Service and Support**

Call 1-800-227-5574 Monday through Thursday 8 am to 8 pm, Friday and Saturday 8 am to 6 pm.

\*New SBC Long Distance subscribers will receive a coupon redeemable for a \$18 check. By placing an order for this promotion, customer verifies they are a new SBC Southwestern Bell Long Distance customer. Instructions on coupon completion and submission will be provided with the coupon. The coupon must be filled out and submitted to SBC Long Distance in order to receive the check. The \$18 check will be mailed out within 2 - 3 weeks following receipt of the coupon.

Note SBC Long Distance provides long distance where arrangements exist with local providers in the SBC Southwestern Bell Telephone Company service area. Availability, rates and conditions subject to change. SBC and Southwestern Bell are registered trademarks of SBC Communications Inc.

**CONTINUE SHOPPING**

**ORDER NOW**



## Authentication

Enter either your User ID and password OR enter your main telephone number.

User ID:

[Forgot your User ID and/or](#)

Password:

[Password?](#)

-- Or --

Your main telephone number:  -  -

[CONTINUE](#)

[CANCEL](#)

[I AM NOT A SOUTHWESTERN BELL CUSTOMER](#)



## Call To Order

Thank you for visiting our web site, however we are unable to process your order to purchase Southwestern Bell services or telephone equipment online. Your shopping cart will be emptied. Please contact us at 1-800-310-BELL (2355).

---

**CONTINUE**